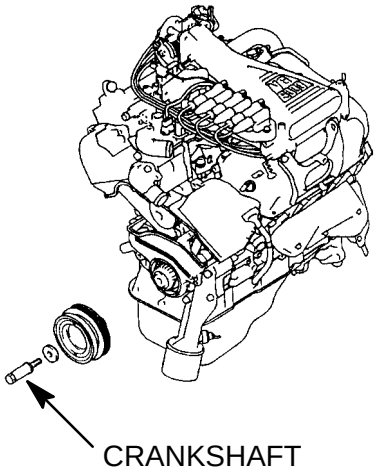
MITSUBISHI MOTORS
TECHNICAL INFORMATION

SAFETY RECALL BULLETIN

SUBJECT :	No:	SR–01–002
LOOSE CRANKSHAFT PULLEY BOLT — SAFETY RECALL CAMPAIGN	DATE:	**January, 2001**
	MODEL:	**See below**

CIRCULATE TO:	[ ] GENERAL MANAGER	[X] PARTS MANAGER	[X] TECHNICIAN
[X] SERVICE ADVISOR	[X] SERVICE MANAGER	[X] WARRANTY PROCESSOR	[ ] SALES MANAGER

PURPOSE



Mitsubishi Motor Sales of America, Inc. is voluntarily recalling certain affected vehicles for a possible loose crankshaft pulley bolt. The bolt must be removed and reinstalled as described in this bulletin.

BACKGROUND INFORMATION

If the crankshaft pulley bolt was not properly tightened during vehicle production, it could break and cause the crankshaft pulley to fall out of the vehicle, resulting in loss of power steering assist.

AFFECTED VEHICLES

1997–1999 Montero Sport models equipped with 3.0L engine produced 8/96 – 3/99
1992–1996 Montero models equipped with 3.0L engine produced 1/91 – 1/96

CUSTOMER NOTIFICATION

A letter will be sent to all owners of affected vehicles telling them to bring their vehicle to their Mitsubishi Motors dealer to have the crankshaft pulley bolt inspected. A copy of the customer notification letter appears later in this bulletin.

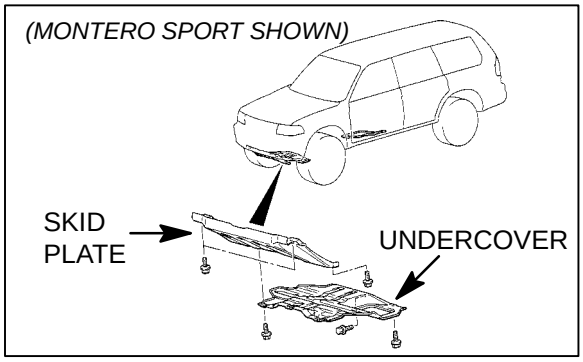
Continued

FILE UNDER:
Safety Recall Bulletins in the Dealer Service Information Binder **(2205)**

REQUIRED OPERATIONS

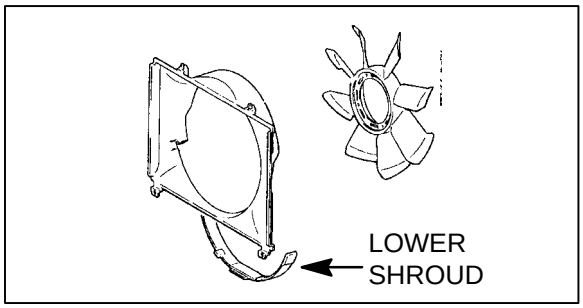
Before starting the PROCEDURE section of this bulletin, **CHECK ON THE WARRANTY SUPERSCREEN** to verify that the vehicle is an affected VIN for this campaign and that this campaign procedure has not already been completed.

Remove the crankshaft pulley bolt as follows:



1. On Montero Sport models, remove the undercover and skid plate.

   On Montero models, remove the undercover only.



2. Remove the cooling fan lower shroud.

3. Use special tool MB991367–01 spanner wrench (use with MIT217213 pins for Montero Sport; use with MIT217212 pins for Montero) and a 22 mm socket to hold the crankshaft pulley in place. Remove the crankshaft pulley bolt.

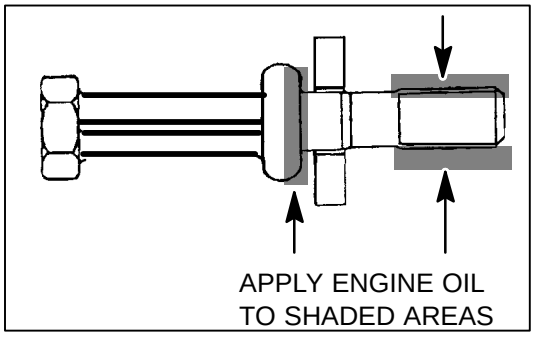
CAUTION **USE CARE TO PREVENT DAMAGING THE FAN.**

4. Inspect the crankshaft pulley bolt.

   a. If the bolt is damaged, replace it (see PARTS INFORMATION section of this bulletin). Then continue with Step 5 below.

   b. If the bolt is NOT damaged, go to Step 5.

5. Clean the crankshaft pulley bolt hole, the bolt, and washer with compressed air.



6. Apply engine oil to the bolt threads and between the washer and the bolt head face as shown.

7. Reinstall the crankshaft pulley bolt. Torque to ***182 ± 4 Nm (134 ± 3 ft/lbs).***

8. Reinstall the lower shroud.

9. Reinstall the undercover and skid plate.

PARTS INFORMATION

Description	Model	Part Number
Crankshaft pulley bolt	Montero models produced 10/91 – 5/94	MD138069
Crankshaft pulley bolt	All other affected models	MD172725

WARRANTY INFORMATION

Claims for this campaign must be entered as Recall type “C” claims on your Diamond Network Service Menu. Sample claim screens are shown on the next pages.

Crankshaft pulley bolt
Campaign Labor Operation: **C0101RXX** ***Time Allowance: 0.5 hrs.***

Allowable Parts: Refer to the PARTS INFORMATION section of this bulletin.

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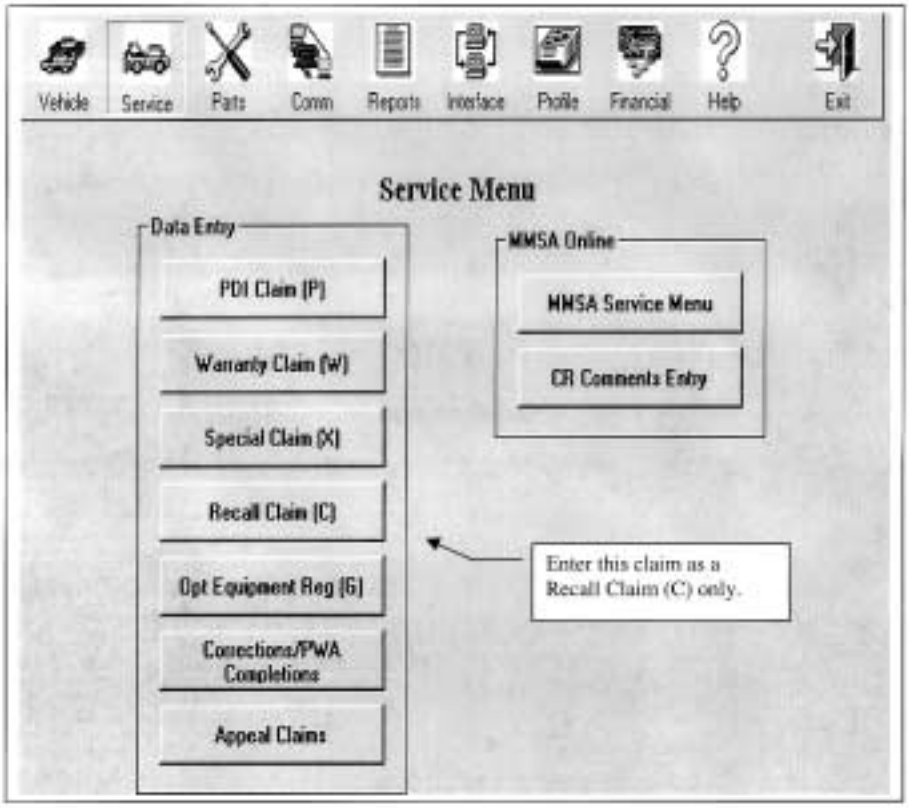
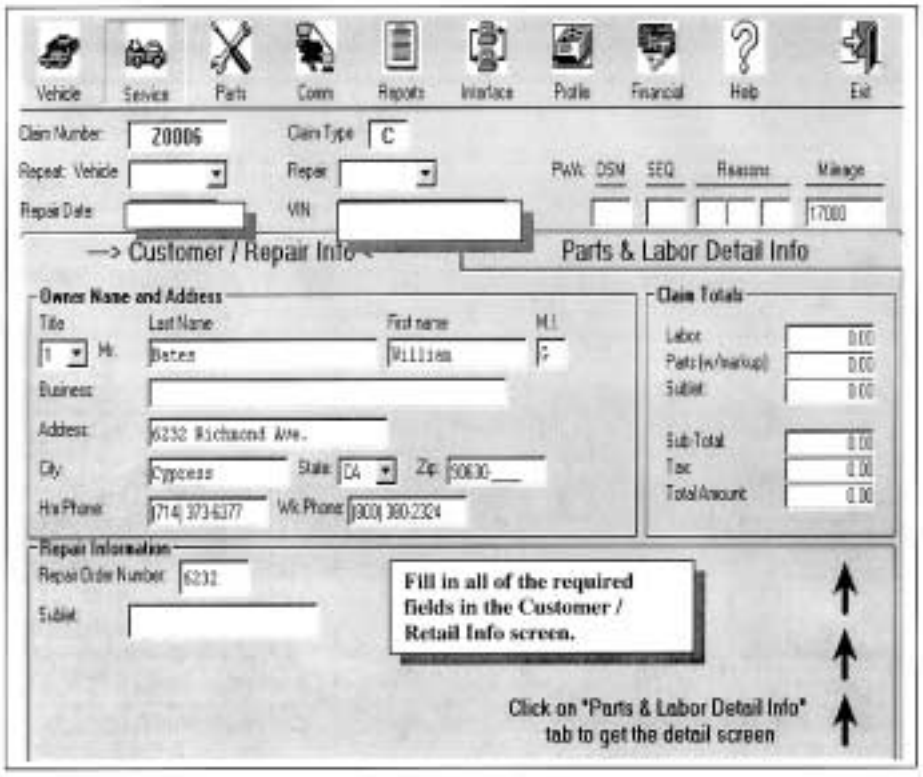
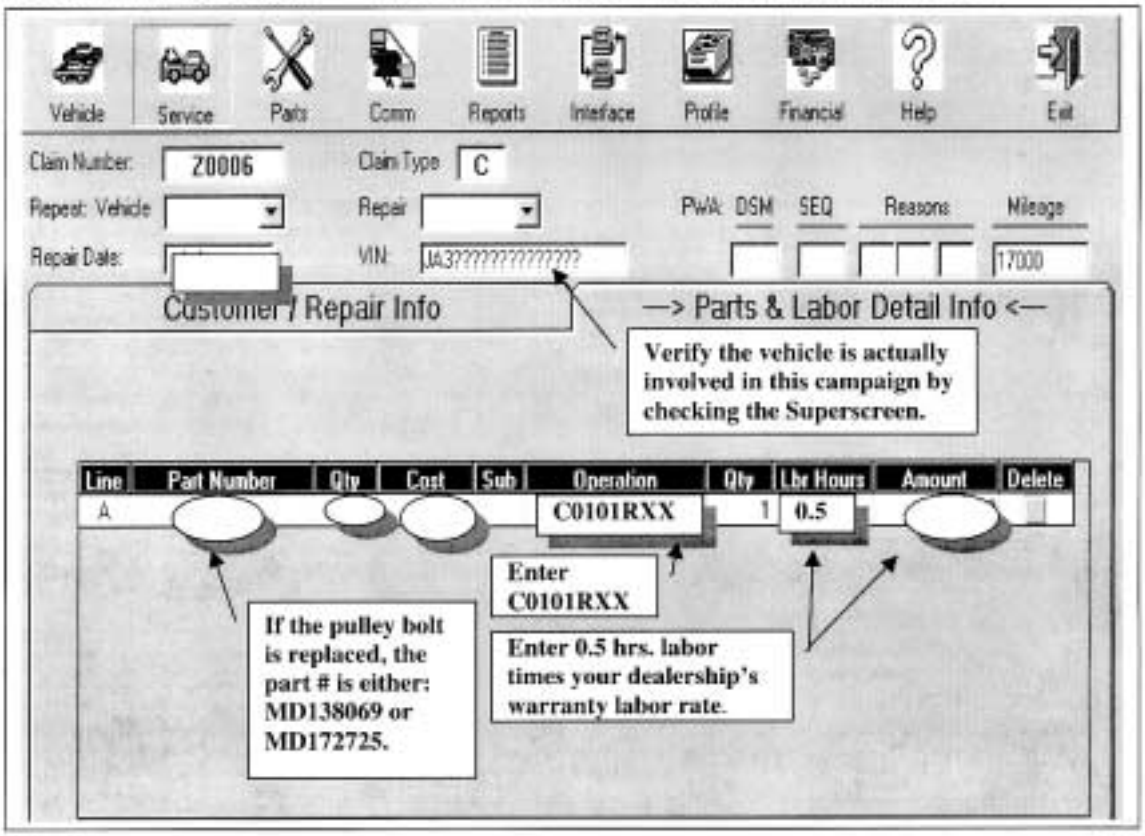
ADVANCED DIAMOND NET SCREENS FOR RECALL CLAIMS



CUSTOMER / REPAIR INFO SCREEN
BULLETIN: SR-01-002 CAMPAIGN LABOR OPERATION: C0101RXX



PARTS & LABOR DETAIL INFO
BULLETIN: SR-01-002 CAMPAIGN LABOR OPERATION: C0101RXX



AFFECTED VEHICLES
1997–1999 Montero Sport
1992–1996 Montero

Date: January, 2001

RE: IMPORTANT SAFETY RECALL NOTIFICATION: SR-01-002

Dear Mitsubishi Owner,

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For Notice: Mitsubishi Motor Sales of America, Inc. has determined that a defect which affects vehicle safety exists in certain 1997-1999 Montero Sport and 1992-1996 Montero models. The bolt securing the crankshaft pulley may become loose and the pulley could fall off the vehicle, resulting in loss of power steering assist.

What Your Dealer Will Do: The dealer will tighten the crankshaft pulley bolt to the correct torque specification. If the bolt is damaged, it will be replaced.

What You Should Do: Please contact your Authorized Mitsubishi Motors Dealer immediately to schedule an appointment for the dealer to remove and inspect the crankshaft pulley bolt. There will be no charge for this service.

How Long Will It Take? The inspection and repair will require approximately 30 minutes to complete, but may take longer, depending upon your dealer's schedule.

SAMPLE

Should your dealer fail to perform the corrective procedure at no charge, and within a reasonable time, please inform our Customer Relations Department by calling toll-free (888) Mitsu-2000 (888-648-7820). You may also contact the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street S.W., Washington, D.C. 20590, or call the Auto Safety Hotline toll-free (888) 327-4236.

Notice to Lessors: If you are a lessor of five or more leased vehicles as of the date of this letter, you have an obligation under federal law, (49 CFR Part 577), to provide the lessee of the above referenced vehicle with a copy of this letter by first class mail within ten days of receipt. Further, you must maintain a record which identifies the lessee to whom you sent a copy of this letter, the date you sent it, and the vehicle identification number (VIN) of the subject vehicle.

We appreciate your prompt attention to this matter. Should you have any questions, please contact your Mitsubishi Motors Dealer.

Sincerely,

SR-01-002
C0101RXX

Greg Stahl
Director, Customer Relations